

Privacy Statement

FlexxGroep B.V. and the following companies SodaFlexx International B.V., CemFlexx B.V. and HydroFlexx B.V. values the protection of your personal data. In this privacy policy, we aim to provide clear and transparent information about how we handle personal data.

As soon as you visit our website <https://www.flexxgroep.com> or contact us, we receive information about you. You can see in our cookie policy which cookies we use if you visit our website and which data we see.

If you have any questions or want to know what information we have on you, please contact us. We may amend this privacy statement if necessary. This privacy statement was last modified on 19 September 2024.

General information

We take necessary measures to safeguard your privacy and, therefore, handle personal data with care. In all cases, our company complies with applicable laws and regulations, including the General Data Protection Regulation (GDPR). This means that we, at the very least:

- Process your personal data in accordance with the purpose for which it was provided, as described in this Privacy Statement;
- Limit the processing of your personal data to only the data that is minimally necessary for the purposes for which it is processed;
- Request your explicit consent when we need it for the processing of your personal data;
- Implement appropriate technical and organizational measures to ensure the security of your personal data;
- Do not transfer personal data to other parties unless necessary for the purposes for which it was provided;
- Acknowledge your rights regarding your personal data, inform you of these rights, and respect them.

Processing personal data

We process your personal data if you use our service or products and if you give your information to us. We process the following personal data:

- Name and surname;
- Company name;
- Address;
- E-mailaddress;
- Telephone number;
- VAT-number;
- Bank details.

Personal data of customers or suppliers is processed by us for the following purpose(s):

- Administrative and financial purposes;
- Communication regarding the assignment and/or invitations;
- Fulfilling an assignment;
- Fulfilling an offer/project;
- Distribution of the ordered products.

The legal basis for this personal data processing is: the agreed upon assignment. The personal data will be stored by us during the term of the agreement or our cooperation and after that for two years. Only the information in the financial administration for a maximum of seven years. We do not retain your personal data longer than necessary for the purpose for which it was provided or is required by law. We do not provide personal data to parties outside the EU except if your company is located outside the EU. We don't use an automated decision-making program.

Disclosure to third parties

The data you provide to us may be disclosed to third parties if necessary for the execution of the purposes described above. For instance, we use a third party for:

- Managing the internet environment of the GDPR (AVG) program;
- Managing the (financial) administration.

We never pass on personal data to other parties with whom we have not concluded a data processing agreement. We make the necessary agreements with these parties (processors) to ensure the security of your personal data. Furthermore, we will not disclose the data you provide to other parties unless required by law and allowed. An example of this is that the police may request (personal) data from us as part of an investigation. In such a case, we are obliged to cooperate and, therefore, must provide the data. We may also share personal data with third parties if you provide written consent.

Security

We have implemented appropriate technical and organizational measures to protect your personal data against unlawful processing. For example, we have taken the following measures:

- All persons who can access your data on behalf of our company are bound by confidentiality;
- We have a username and password policy on all our systems with 2-factor authentication;
- We pseudonymize and encrypt personal data when necessary;
- We create backups of personal data to be able to recover it in case of physical or technical incidents;
- We regularly test and evaluate our measures;
- Our employees are informed about the importance of personal data protection.

Rights regarding your personal data

You have the right to access, rectify, or delete the personal data we have received from you. You can also object to the processing of your personal data (or part of it) by us or one of our processors. You have the right to have the data you provided to us transferred to yourself or on your behalf directly to another party. We may ask you to identify yourself before we can respond to the above requests. If we process your personal data based on your consent, you have the right to withdraw this consent at anytime.

Complaints

If you have a complaint about the processing of your personal data, we ask you to contact us directly. If we cannot resolve the issue with you, we consider this very unfortunate. You always have the right to file a complaint with the Dutch Data Protection Authority, which is the supervisory authority for privacy protection.

Contact

If you have any questions or comments following our Privacy Statement, please contact us.

FlexxGroep B.V.

Pauvreweg 27

4879 NJ Etten-Leur

info@flexxgroep.com

+31 (0)76-3030068